

AAA Names Minnesota, Iowa 'Top Shops'

Each year AAA Minnesota/Iowa recognizes a small percentage of Approved Auto Repair (AAR) facilities for their business integrity, professional standards in automotive repair, outstanding customer service and community involvement.

In Minnesota, 42 Approved Auto Repair shops have earned the *Top Shop* honor for 2009. In Iowa, four received the honor.

The 12th annual *Top Shop* awards are given to those repair facilities that last year scored 98 percent or higher in ongoing customer satisfaction surveys. The evaluations are monitored and processed by AAA. AAA also requires these facilities to demonstrate their highest level of commitment to their customers by having staff: ASE Master A1-A8, ASE Advanced Engine Performance L-1, ASE Certified Service Advisor C-1.

The following repair facilities have been named 2009 *Top Shop* winners in Minnesota:

Albert Lea: Sanderson Auto Repair, Inc.
Apple Valley: Dick's Valley Service
Arden Hills: Brausen Family Repair Center
Blaine: Service Garage of Blaine and Smith Nielsen Auto Service
Brooklyn Park: Kevin's Auto Repair; Noble Parkway Mobil; and Wholesale Auto Repair, Inc.
Burnsville: All Imports & Domestic Auto Services
Corcoran: Pro-Tech Auto Repair, Inc.
Eagan: All Imports & Domestic Auto Services
Eden Prairie: Leighton's Garage and World Auto Repair
Edina: Edina Tire & Auto and Grand View Tire & Auto
Eveleth: J.M. Auto Service
Hayfield: Anderson Auto Center
Hopkins: Dale Feste Automotive
Jordan: Quatmann Auto Service
Lakeville: Pro-Tech Automotive and Crystal Lake Automotive



Mankato: Autotronics of Mankato

Maple Grove: Maple Grove Auto Service, Inc.

Minneapolis: Dave Steffens Automotive, Inc.; Steve's Tire & Auto, Nicollet Avenue; and Steve's Tire & Auto, 34th Avenue

Minnetonka: Leighton's Garage

Plymouth: Herb's Servicenter, Inc.; Plymouth

Station Auto Center; and VIP Car Wash & Auto Service

Rochester: Tom Kadlec Honda

Roseville: Brausen Family Repair Center

Saint Anthony: Saint Anthony Service

Saint James: Clipperton's Auto Repair

Saint Louis Park: Dunrite Auto Service

Saint Paul: Auto Repair Service; Saint Paul Automotive; Lancer Service, Inc.; and Lloyd's Automotive

Saint Peter: Autotronics of Saint Peter

Stillwater: Rick's 36 Automotive Service

West Saint Paul: Signal Garage, Inc.

In Iowa, the following repair facilities have been named 2009 *Top Shop* winners:

Clive: Westside Auto Pros

Coralville: Off Campus Auto Repair

Urbandale: Ramsey Auto & Truck Center

Waterloo: Automotive Electric, Inc.

Currently, 150 auto dealers and independent facilities in Minnesota and 51 in Iowa participate in AAA's AAR program. To qualify, a repair facility must meet AAA's strict criteria for technician certification and customer satisfaction.

Although the AAR program benefits all motorists by identifying superior auto repair shops, AAA members receive additional benefits from AAR facilities including: a 12-month/12,000 mile warranty on repair work, ASE (Automotive Service Excellence) certified technicians for each area of service, and binding arbitration in the event of a repair dispute with a AAA member.